Managing the transition

Understanding your business model
Understanding what to change from Identifying money making processes

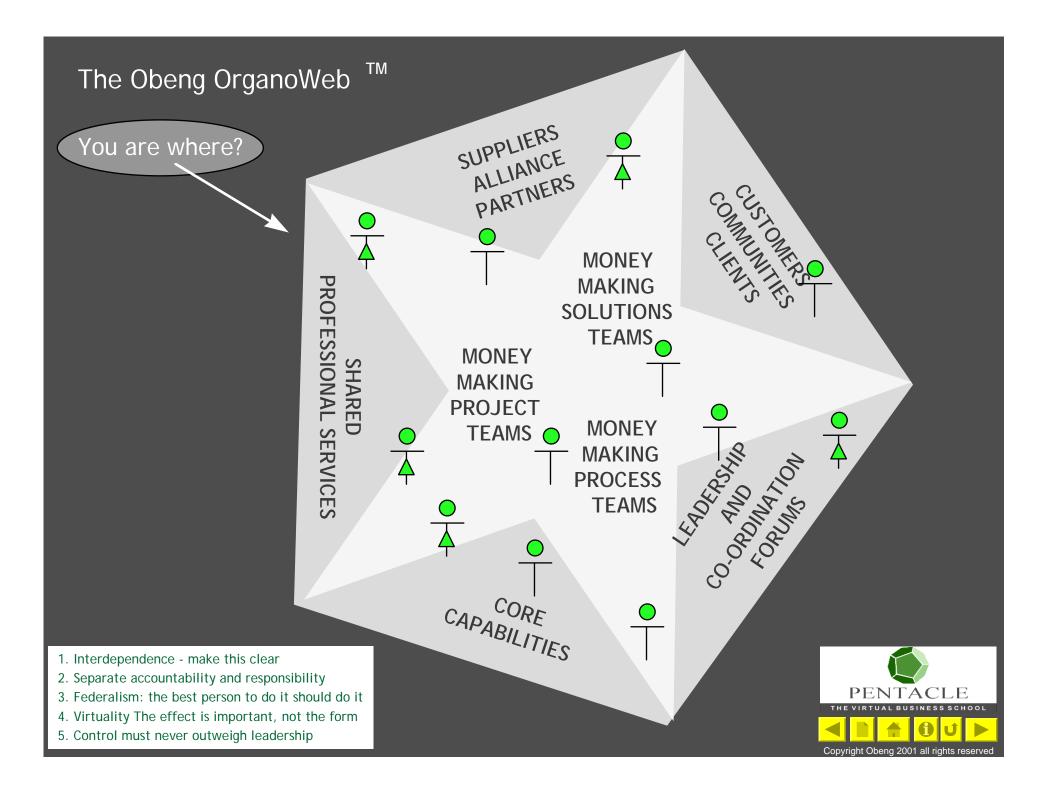
Identifying the key dimensions Creating your OrganoWeb Test driving the O-Web

Designing New Virtual teams and establishing rules of engagement

Gaining
commitment
and educating
people
Making the
actual way of
working the
natural way of
working

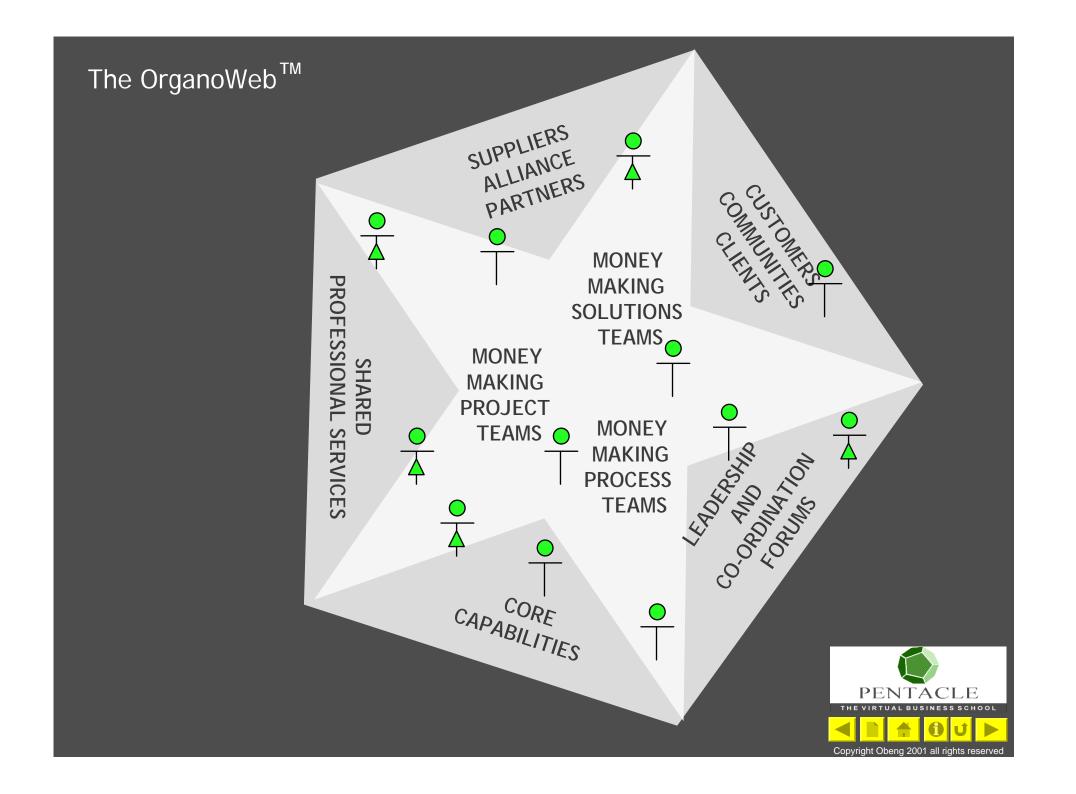
Removing barriers
Reinforcing New World Behaviours
Building support systems and infrastructure

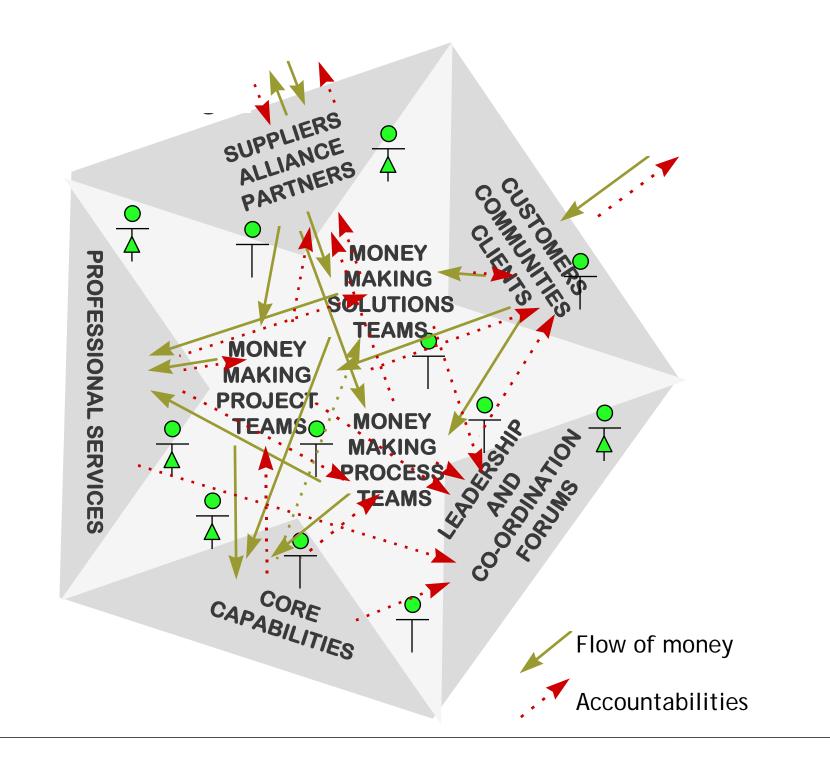


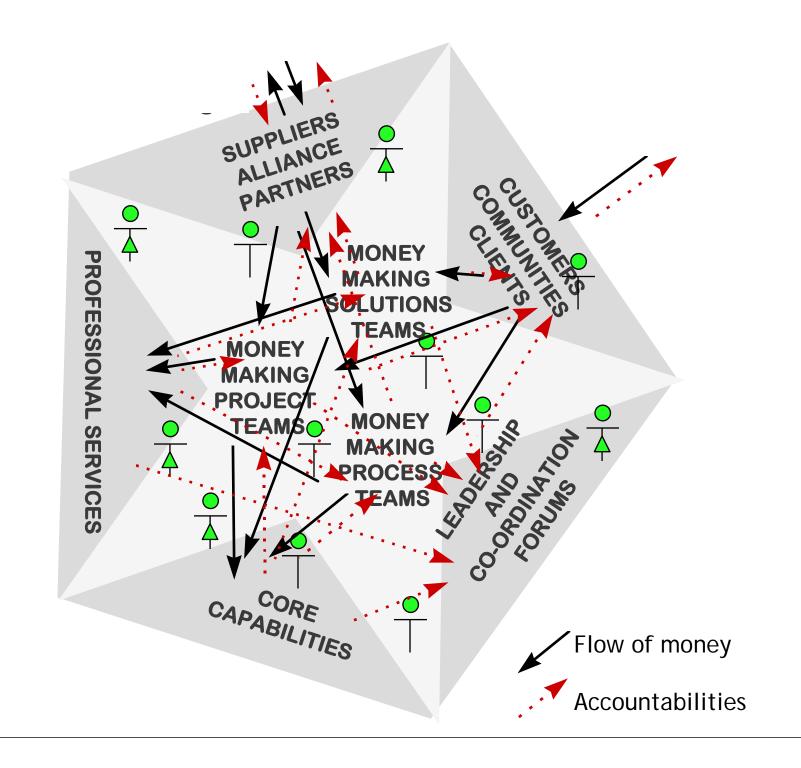


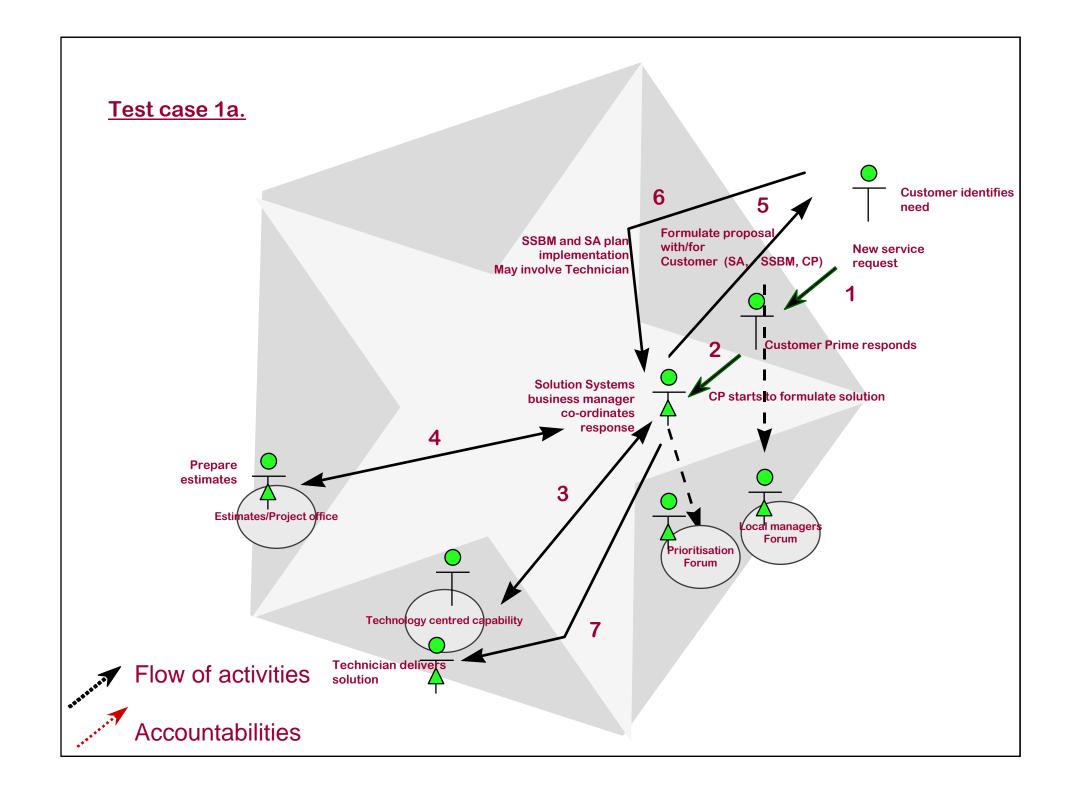
- 1. Interdependence make this clear
- 2. Separate Accountability and Responsibility
- 3. Federalism the best person to do it should do it
- 4. Virtuality The effect is important, not the form
- Control must never outweigh Leadership











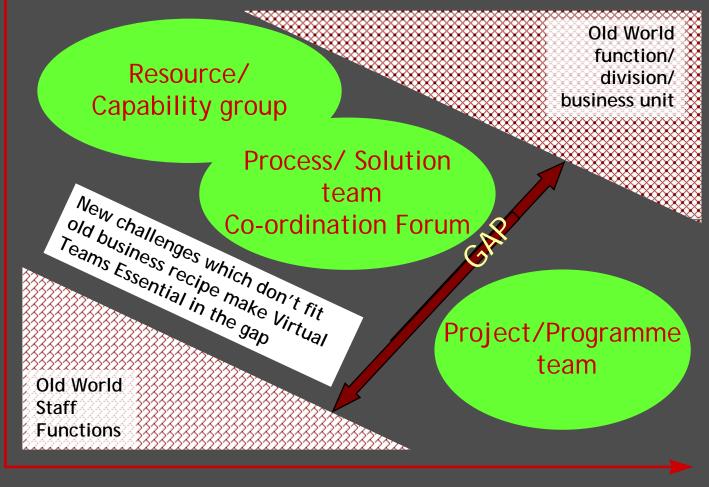
Responsibility

Yes

I *own* the resources which allow me to RESPOND

No

Typically:



No

Accountability

You can COUNT on me to make sure the deliverables are produced



Other forms of organisation people have experimented with

- Delayered
- Devolved
 - Matrix



...doesn't work because...

<u>Delayered</u>

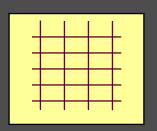
Span of control limit is exceeded and chaos reigns

Devolved

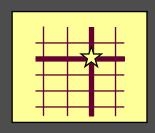
 Empowerment without capability/ accountability/ shared risk is anarchy - Independence creates cost

<u>Matrix</u>

 Power gravitates to the people who have two (or more strong lines) this disrupts all the processes

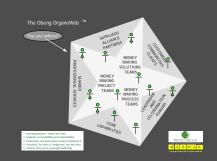


VS.





Principles for operating in an Organoweb



- 1. Issue/ Opportunity
- 2. Information check priority, implications, etc.
- 3. Stakeholder list: To whom was commitment made? Who else is part of the Virtual Team? Who do I need to take along? Who else would this affect? Is there an appropriate leadership forum?
- 4. Check with key stakeholders
- 5. Resolution: Take local decision and inform stakeholders or create recommendation
- 6. Agree/ decide with stakeholders
- 7. Close and communicate

