| <b>ysis</b>                    | IF NOT  | FIXED  | IF FIXED   |
|--------------------------------|---------|--|--|
| p/Anal                         |         |  | GapLeap/Analysis <sup>TM</sup>                             |
| -69                            | GAP     | The difference between w<br>and where we would | here we are<br>l like to be                                |
| ant Scope<br>Istification GapL |         |  |  |
| lnsta<br>& Ju                  | VVHY NC | DI FIXED YET?                                  | PENTACLE<br>Copyright Eddie Obeng 2000 All rights reserved |

- Each participant to independently write on stickies what they believe will occur if the
- Only use complete sentences (no bullet points
- Once you have posted all the ideas, sequence them from top to bottom so that they 'tell a story' and read them out to the participants

### **IMPORTANT**

- Each participant to independently write on • stickies what they believe will occur if the GAP is fixed
- Only use complete sentences (no bullet points are allowed!)

3. IF FIXED...

Once you have posted all the ideas, sequence them from top to bottom so that they 'tell a story' and read them out to the participants

IMPORTANT

- 1. Only use complete sentences (no bullet points are allowed!)
  - Make sure that this is a real GAP It should not say for example "We need to...

## **IMPORTANT**

- Each participant to independently write on stickies, why they believe it has not yet been fixed
- Only use complete sentences (no bullet points are allowed!) ٠
- Once you have posted all the ideas, sequence them from left to right so that the stickies with the • biggest effect or which will require the least effort to resolve, are further to the left

## **IMPORTANT**

- 5. Select an appropriate timescale and assign a Cost or Revenue value to each and every sticky taking care not to double count opposites
- 6. Calculate the VALUE AT STAKE which is the absolute difference between the sum of the 'If not fixed' and 'If fixed' stickies
- 7. Compare this value to the cost of fixing the GAP

# **4. WHY NOT FIXED YET?**

